

and finding your way to the conversation



We are....

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...because PR truly is a damn maze.

Labyrinth ...a complicated irregular network of passages or paths in which it is difficult to find one's way.



Public Relations ...the management and navigation of one's message through the vast and complex channels that exist for the primary purpose of communicating information to the public.

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#### Why should I care about PR?

- 92% of consumers have searched for a restaurant on a web browser in the last 6 months<sup>1</sup>
- More than 50% of 18-34 year olds report that online news and reviews factor into their dining decisions<sup>2</sup>
  - .... and so do 47% of frequent full-service customers<sup>2</sup>
- 70% of consumers prefer getting to know a company via articles rather than ads<sup>3</sup>
- More than 55% of diners use the internet to find out more information about a restaurant that they haven't been to before <sup>2</sup>

 More than 20% of diners seek the advice of restaurant writers and critics<sup>4</sup>

SinglePlatform and Chadwick Martin Bailey Study
 National Restaurant Association
 Content Plus

4. Angelssmith



So how do I get to the conversation?

#### Think about how media works.



1.Cyclical News

2. Trends

3. Current Events

#### Cyclical News



Familiar news topics that recur in the same regular and predictable time period within the calendar year, every year.



#### Cyclical News



- Holidays
- Observances
- Seasonal Foods & Drinks
- Community or Regional Events

Cyclical News Christmas Restaurant Week Thanksgiving Special Menus Easter Street Fairs Rosh Hashanah Annual Festivals Themed Events Valentine's Day Berry Season **Promotions** Father's Day Seasonal Produce Feature Recipes Mother's Day Fresh Catch Cinco de Mayo Group Offers Independence Day Off-Site Participation St. Patrick's Day





Foods



Ingredients



**Technology** 



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Design



Service Style

Boxed Wine Wednesdays?



#### <u>Trends</u>

What are we doing that's interesting?

Is anyone else doing it?

Does anyone care?



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## Mapping out the PR Labyrinth Current Events



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#### **Current Events**

Relevance is irrelevant



Find your way into the conversation

#### **Current Events**

Find your way into the conversation

Countdown to primary elections

Apple Pay Continues to Gain Favor

**Teams Prep for Rughy World Cup** 



#### **Current Events**



The rugby may be happening in England, but there are plenty of places to get in on the

action in the Mother City.

#### So.... now what?

- 1. Take the time to understand your regional media
- 2. Follow your local dining writers
- 3. Make a personal connection
- 4. Give them a reason to endorse you
- 5. Systemize ongoing communication
- 6. Set up your monitoring tools
- 7. Continue the momentum with social



## Mapping out the PR Labyrinth extras..

- 1. Online media mentions improve your search rankings
- 2. 97% of U.S. consumers use an online medium to shop locally
- 3. Programs that optimize your online presence are cheap
- 4. Programs that synchronize your social posts are free
- 5. 23% of diners use peer-to-peer review sites for dining decisions
- 6. Virtually every digital dining story contains photography



# Mapping out the PR Labyrinth (Shameless plug)

7. There are affordable PR agencies in your community that can do it all for you.

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